

BONNIE & WILD

SCOTTISH MARKETPLACE

Duty Manager Job Description – April 2026

Summary:

Bonnie & Wild is looking for a confident and energetic Duty Manager with a passion for people, customer service, and Scotland's amazing food and drink.

Full Description:

Bonnie & Wild is recruiting for a confident and energetic Duty Manager to join our brilliant management team. This is an opportunity for an exceptional and ambitious hospitality personality to grow with one of the UK's most dynamic hospitality brands.

We're looking for a team player who can offer direction and support. You're also a hospitality professional who loves working with people, is passionate about food and drink, and who strives to deliver first-class customer service.

A thriving events programme means that you'll also be tasked to work on events, from private dinners to major brand activations, wedding receptions to cooking contests, and with brands and organisations ranging from Bowmore to Bruichladdich, Edinburgh Beer Factory to Fierce Beer, Scotland Food & Drink to Edinburgh Chamber of Commerce.

Reporting to the General Manager, you'll be joining a dynamic management team that will encourage your career and personal development, and help you to achieve your full potential. On top of a competitive salary, other employee benefits include:

- Annual bonuses dependent on exemplary performance
- Regular training and development opportunities
- Access to events and other activities
- Discounted meals across Bonnie & Wild
- Store discounts across St James Quarter

Role Requirements:

The successful applicant will be able to:

- demonstrate their experience in a similar customer-facing role
- be flexible with working hours as our venue is open from 9am to midnight

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- deliver exceptional customer service
- demonstrate your passion for Scottish food and drink
- assist with HR responsibilities including recruitment, training and team development
- support the business as we work to meet energy and water reduction targets and reduce our carbon footprint
- act as an ambassador for Bonnie & Wild as we work collectively to champion Scotland's amazing food and drink products and producers
- demonstrate their eligibility to work and live in the UK.

About Bonnie & Wild

Bonnie & Wild is one of the country's leading hospitality venues attracting close to a million guests a year. We pride ourselves on our exemplary customer service and beautiful food and drink. We've made it our mission to champion Scotland's world-class food and drink, providing small, independent producers the opportunity to showcase their products in a bustling and attractive food hall in Edinburgh's city centre.

Within our Scottish Marketplace, we have some of the country's best chefs and independent operators serving up some of Scotland's best food and drink! Enjoy working with the likes of Scotland's National Chef Gary Maclean's Creel Caught, Salt & Chilli Oriental and Leith Woks from TV Chef Jimmy Lee, the UK's best burgers from El Perro Negro, New York-style pizzas and fresh pastas from Flùr, Scotland's best gelato from Joelato, street food award-winners Kochchi, plus the boutique bottleshop Rarity, Scottish deli Soup & Caboodle, illy Caffe, sumptuous friend chicken kitchen from Chooks, and legendary stuffed cookies Chulo's.

Email recruitment@bonnieandwildmarket.com with a CV and covering letter to apply.